



# SERVICE CLASS - LOCHINVAR

by

~STEVE MCCOOL~

FACILITIES SUPPORT GROUP ~ MANAGER

Steve McCool entered the industry in 1985. He has over a decade of experience as a plumbing and mechanical contractor, he spent 15 years with a commercial boiler and water heater manufacturer; positions included Commercial Products Manager, So. California, then later Central Atlantic States Sales Manager. Steve joined Dawson Company in 2012 to serve as a sales and technical support resource to end users of all varieties. He brings 39 years of experience with commercial boilers, advanced combustion systems and their proper operation to the classroom. Steve has served on product advisory councils with multiple gas-fired boiler manufacturers.

and

~ RICK PALOMAR, MARK MATA, AND CONNOR LUCCHESI ~

**Rick Palomar** - Field Service Manager, 23-year experience, Lochinvar Factory Trained and Certified

**Mark Mata** - Service Technician, 6-year experience, Lochinvar Factory Trained and Certified

**Connor Lucchesi** - Service Technician, 5-year experience, Lochinvar Factory Trained and Certified

### INFORMATION TO BE COVERED WILL INCLUDE:

- Industry-Wide Governing Codes & Standards (Brief Overview)
- Standard Crest & Crest w/ Hellcat Combustion Technology
- Lochinvar Crest w/ Hellcat Combustion
- Product Identification and Description of Product Components
- Product Sequence of Operation/How Product Operates in Conjunction with System
- Controls - Explanation of the Different Methods of Remotely Controlling the Units
- Warranty & Maintenance

**THURSDAY, JUNE 25, 2025**

8:30 AM - 4:00 PM

To be held at

### DAWSON COMPANY LEARNING CENTER

1681 W. Second Street, Pomona, CA 91766, (626) 797-9710

**MAPS WILL BE FURNISHED BY DAWSON COMPANY UPON REQUEST OF YOUR RESERVATION.**

**CONTINENTAL BREAKFAST WILL BE PROVIDED AT 8:00 AM; LUNCH WILL BE SERVED AT 12:00 PM.**

To ensure that each attendee receives the full benefit of this seminar, the class size is limited to 40 attendees.

**PLEASE RESPOND BY FRIDAY, JUNE 20, 2025**

Name _____ Company _____ Phone _____ Email _____	Name _____ Company _____ Phone _____ Email _____
Name _____ Company _____ Phone _____ Email _____	(A) Total Number of Persons Attending _____ (B) Total Cost of Seminar per Person: <b>\$25.00</b> Total Enclosed (AxB): \$ _____ <b>Please advise of any special dietary needs.</b> _____ _____

PAYMENT METHOD 1 - [HTTPS://DAWSON-COMPANY.COURSESTORM.COM/](https://dawson-company.coursestorm.com/)

PAYMENT METHOD 2 - CHECK - MAIL TO: DAWSON COMPANY, P.O. Box 6011, POMONA, CA 91769-6011

PAYMENT METHOD 3 - CREDIT CARD (VISA/MASTERCARD/AMERICAN EXPRESS) - CONTACT CRYSTAL OLGUIN AT 626-797-9710 EXT. 121, COLGUIN@DAWSONCO.COM